



## Human Rights Acknowledgement

Your rights are respected by ICON. These rights include ...

- the right to be treated with dignity and respect
- the right to receive services regardless of your race, national origin, sex, age, religion, handicap, or ability to pay
- the right to decide what services you will receive
- the right to privacy
- the right to confidential handling of records
- the right to be protected from harm and abuse
- the right to receive services in a safe and clean place
- the right to ask questions and get help with your rights
- the right to have your complaints resolved

If you believe your rights have been taken away, you may take these steps:

- Call or write the Program Director or Executive Director at ICON with your complaint.
- If your complaint is not addressed to your satisfaction, you may ask for a formal hearing. Staff will tell you how to do this.
- Call Mary Towle, Human Rights Consultant, at 703-323-2126 or toll-free at 877-600-7431. She makes sure the human rights of consumers are respected.

**ICON staff have explained my rights to me and have given me a copy of this statement.**

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Consumer's Signature

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Date

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Signature of Witness or Legally Appointed Representative, if appropriate

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Date